

WATER & SANITATION SERVICES - WATER - CONSUMPTIVE TARIFFS: LEVEL EMERGENCY										
	CAT.	SERVICES RENDERED	UNIT	REMARKS	2024/25	2024/25	VAT	2025/26	2025/26	% Increase / decrease
					R	R	Yes/No	R	R	
					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
		WATER CONSUMPTION : METERED								
A		POTABLE WATER:								
1.1		Domestic Full - Non Indigent		Water which is used predominantly for domestic purposes and supplied to single residential properties.						
	S	Step 1 (0 ≤ 6kl)	Per kl		31.31	36.01	y	37.18	42.76	18.75%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		50.87	58.50	y	60.41	69.47	18.76%
		Step 3 (>10.5 ≤ 35kl)	Per kl		77.40	89.02	y	101.11	116.28	30.62%
		Step 4 (> 35kl)	Per kl		443.20	509.69	y	605.26	696.05	36.56%
1.2		Domestic Full - Indigent		Water which is used predominantly for domestic purposes and supplied to single residential properties. Also refer to the Credit Control and Debt Collection Policy as well as Tariff Policy.						
	S	Step 1 (0 ≤ 6kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 3 (>10.5 ≤ 35kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 4 (> 35kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
1.3		Domestic Cluster - Non Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance to apply the tariff structure per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy.						
	S	Step 1 (0 ≤ 6kl)	Per kl		31.31	36.01	y	37.18	42.76	18.75%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		50.87	58.50	y	60.41	69.47	18.76%
		Step 3 (>10.5 ≤ 35kl)	Per kl		77.40	89.02	y	101.11	116.28	30.62%
		Step 4 (> 35kl)	Per kl		443.20	509.69	y	605.26	696.05	36.56%
1.4		Domestic Cluster - Social Housing Institutions - City Partners		Cluster Development Properties registered in the name of a SHRA-accredited Social Housing Institution and, registered as City Partners – Full and Conditional						
	S	Step 1 (0 ≤ 6kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		50.87	58.50	y	60.41	69.47	18.76%
		Step 3 (>10.5 ≤ 35kl)	Per kl		77.40	89.02	y	101.11	116.28	30.62%

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					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
		Step 4 (>35kl)	Per kl		443.20	509.69	y	605.26	696.05	36.56%
1.5		Domestic Cluster - Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance of 15kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 6kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 3 (>10.5 ≤ 35kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 4 (> 35kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
1.6		Domestic - Backyard Dwellers		Single separate meter device to backyard occupants. An allowance of 10.5kl per structure per month at zero cost for registered backyard unit (signed affidavit stating occupants and the number of units will be required) after single separate meter device has been installed. (Not currently active)						
	S	Step 1 (0 ≤ 6kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
2.1		COMMERCIAL	Per kl	Water supplied to premises predominantly of a commercial nature.	55.41	63.72	y	65.80	75.67	18.76%
2.2		INDUSTRIAL	Per kl	Water which is used in manufacturing, generating electricity, land-based transport, construction or any related purpose.	55.41	63.72	y	65.80	75.67	18.76%
3		OTHER:								
3.1		Government	Per kl	National and Provincial Departments.	55.41	63.72	y	65.80	75.67	18.76%
3.2	FCR	Schools/Sport Bodies/Religious Institutions/Charities	Per kl		55.41	63.72	y	65.80	75.67	18.76%
3.3		Miscellaneous	Per kl	All consumers who do not fall within the above categories, including Hydrant Standpipes.	55.41	63.72	y	65.80	75.67	18.76%

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3.4		Charities / PBO / NPO	Per kl	Charities / PBO / NPO (including NPO's for animal shelters / early childhood development / youth development / local community museum facilities.	42.76	49.18	y	50.78	58.40	18.75%
3.5		ACCOMODATION FOR THE VULNERABLE								
3.5.1		Homeless people shelters / Homes catering for the health of physically or mentally challenged individuals / Homes for Children		Homeless People shelters / homes catering for the health of physically or mentally challenged individuals, children's homes and which has applied for and been registered as such shelter by the relevant Council Committee/Body. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility.						
	FCR	Step 1 (0 ≤ 0.75 kl per person)	Per kl per person		0.00	0.00	y	0.00	0.00	0.00%
	FCR	Step 2 (>0.75 kl per person)	Per kl per person		42.76	49.18	y	50.78	58.40	18.75%
3.5.2		Old Aged Homes as defined		Registered old aged homes as defined. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility.						
	FCR	Step 1 (0 ≤ 0.75 kl per person)	Per kl per person		0.00	0.00	y	0.00	0.00	0.00%
	FCR	Step 2 (>0.75 kl per person)	Per kl per person		42.76	49.18	y	50.78	58.40	18.75%
3.6		Vulnerable Groups (Subsistence farming)		As defined in the City's Urban Agriculture Policy for approved and registered groups, considered on an annual basis.						
	FCR	Step 1 (0 ≤ 10 kl)	Per kl	Free allocation. Corresponding Sanitation consumption not free.	0.00	0.00	y	0.00	0.00	0.00%
	FCR	Step 2 (>10 kl)	Per kl	Normal tariff	The normal tariff for the premises on which the facility is situated	The normal tariff for the premises on which the facility is situated	y	The normal tariff for the premises on which the facility is situated	The normal tariff for the premises on which the facility is situated	

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4		DEPARTMENTAL:								
4.1	FCR	Municipal (including Municipal Standpipes)	Per kl	Departmental use	55.41		n	65.80		18.76%
4.2		Full - Non Indigent		Water which is used predominantly for domestic purposes and supplied to single residential properties.						
	S	Step 1 (0 ≤ 6kl)	Per kl		31.31		n	37.18		18.75%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		50.87		n	60.41		18.76%
		Step 3 (>10.5 ≤ 35kl)	Per kl		77.40		n	101.11		30.62%
		Step 4 (> 35kl)	Per kl		443.20		n	605.26		36.56%
4.3		Domestic Full - Indigent		Water which is used predominantly for domestic purposes and supplied to single residential properties. Also refer to the Credit Control and Debt Collection Policy as well as Tariff Policy.						
	S	Step 1 (0 ≤ 6kl)	Per kl		0.00		n	0.00		0.00%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		0.00		n	0.00		0.00%
		Step 3 (>10.5 ≤ 35kl)	Per kl		0.00		n	0.00		0.00%
		Step 4 (> 35kl)	Per kl		0.00		n	0.00		0.00%
4.4		Cluster - Non Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance to apply the tariff structure per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy.						
	S	Step 1 (0 ≤ 6kl)	Per kl		31.31		n	37.18		18.75%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		50.87		n	60.41		18.76%
		Step 3 (>10.5 ≤ 35kl)	Per kl		77.40		n	101.11		30.62%
		Step 4 (> 35kl)	Per kl		443.20		n	605.26		36.56%

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					R	R	Yes/No	R	R	
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4.5		Cluster - Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance of 15kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/ refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 6kl)	Per kl		0.00		n	0.00		0.00%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		0.00		n	0.00		0.00%
		Step 3 (>10.5 ≤ 35kl)	Per kl		0.00		n	0.00		0.00%
		Step 4 (> 35kl)	Per kl		0.00		n	0.00		0.00%
4.6		Backyard Dwellers		Single separate meter device to backyard occupants. An allowance of 10.5kl per structure per month at zero cost for registered backyard unit (signed affidavit stating occupants and the number of units will be required) after single separate meter device has been installed. (Currently active)						
	S	Step 1 (0 ≤ 6kl)	Per kl		0.00		n	0.00		0.00%
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		0.00		n	0.00		0.00%
5	MR	MISCELLANEOUS - EXTERNAL	Per kl	All consumers that are supplied outside of the City of Cape Town.	81.73	93.99	y	92.88	106.81	13.64%
6		AVERAGE COST OF WATER	Per kl	This tariff relates to the inventory tariff for the potable reticulated water.	41.04		n	44.42		8.24%
7		BULK TARIFF		The tariff is exclusive of Water Research Commissions Levy. Only for Bulk Supply to other Municipalities and for cost recovery from Water Services Reticulation of the City of Cape Town.						
7.1	FCR	Bulk Tariff - External Customers	Per kl	External Customers	11.21	12.89	y	12.01	13.81	7.14%
7.2	FCR	Bulk Tariff - Reticulation	Per kl	Reticulation/Inventory Tariff	11.21		n	12.01		7.14%

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8.1		Bulk Raw Water Transferred	Per kl	This tariff relates to the transfer of raw water generated by the Water & Sanitation Department from own sources as part of the water inventory system.	0.945		n	0.990		4.76%
8.2		WATER RECLAMATION - BULK TARIFF		The tariff relates to the selling of water reclaimed from the Wastewater Treatment Plants and used by the Bulk Water branch.	12.22		n	14.37		17.59%
B		NON POTABLE WATER:								
9		SPRING WATER:								
9.1		Infrastructure provided by Council:								
9.1.1	FCR	Commercial / Industrial users/Domestic	Per kl		8.71	10.02	y	9.90	11.39	13.64%
9.1.2	FCR	Schools	Per kl	Schools	7.61	8.76	y	8.65	9.95	13.64%
9.1.3	FCR	Departmental	Per kl	Departmental	7.61		n	8.65		13.64%
9.1.4	FCR	Golf Clubs	Per kl	Golf Clubs	7.61	8.76	y	8.65	9.95	13.64%
9.2		Infrastructure provided by User:								
9.2.1	FCR	Irrigation	Per kl	Agricultural irrigation schemes & Bulk Supply (min 5 Mega litre/day)	2.99	3.44	y	3.40	3.91	13.64%
9.2.2	FCR	Commercial / Industrial users/Domestic	Per kl		2.99	3.44	y	3.40	3.91	13.64%
9.2.3	FCR	Schools	Per kl	Schools	2.99	3.44	y	3.40	3.91	13.64%
9.2.4	FCR	Departmental	Per kl	Departmental	2.99		n	3.40		13.64%
9.2.5	FCR	Golf Clubs	Per kl	Golf Clubs	2.99	3.44	y	3.40	3.91	13.64%

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					R	R	Yes/No	R	R	
					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
10		TREATED EFFLUENT WATER :								
10.1		Infrastructure provided by Council:								
10.1.1	FCR	Commercial / Industrial users/Domestic	Per kl		8.71	10.02	y	9.90	11.39	13.64%
10.1.2	FCR	Schools	Per kl	Schools	7.61	8.76	y	8.65	9.95	13.64%
10.1.3	FCR	Departmental	Per kl	Departmental	7.61		n	8.65		13.64%
10.1.4	FCR	Golf Clubs	Per kl	Golf Clubs	7.61	8.76	y	8.65	9.95	13.64%
10.2		Infrastructure provided by User:								
10.2.1	FCR	Irrigation	Per kl	Agricultural irrigation schemes & Bulk Supply (min 5 Mega litre/day)	2.99	3.44	y	3.40	3.91	13.64%
10.2.2	FCR	Commercial / Industrial users/Domestic	Per kl		2.99	3.44	y	3.40	3.91	13.64%
10.2.3	FCR	Schools	Per kl	Schools	2.99	3.44	y	3.40	3.91	13.64%
10.2.4	FCR	Departmental	Per kl	Departmental	2.99		n	3.40		13.64%
10.2.5	FCR	Golf Clubs	Per kl	Golf Clubs	2.99	3.44	y	3.40	3.91	13.64%
10.3		Current Agreements:								
10.3.1		Special Users	Per kl	As per agreement with Director: Commercial Water & Sanitation	As per agreement	As per agreement	y	As per agreement	As per agreement	

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11		ALL WATER - FIXED BASIC:								
11.1		Non-Domestic users		Applicable to combination meters where only the larger meter is charged. Excludes Charities / NPO, accommodation for the Vulnerable, Spring Water, Treated Effluent, Religious Institutions, Fire connections, Irrigation connections						
11.1.1		12mm	Per meter Per month				y	154.00	177.10	
11.1.2		15mm	Per meter Per month		75.90	87.29	y	154.00	177.10	102.89%
11.1.3		20mm	Per meter Per month		135.54	155.87	y	274.11	315.23	102.24%
11.1.4		22mm	Per meter Per month				y	274.11	315.23	
11.1.5		25mm	Per meter Per month		211.44	243.15	y	428.11	492.33	102.48%
11.1.6		32mm	Per meter Per month				y	428.11	492.33	
11.1.7		40mm	Per meter Per month		542.15	623.47	y	1 093.37	1 257.38	101.68%
11.1.8		50mm	Per meter Per month		847.10	974.17	y	1 709.36	1 965.76	101.79%
11.1.9		75mm	Per meter Per month				y	3 849.91	4 427.40	
11.1.10		80mm	Per meter Per month		2 168.58	2 493.87	y	4 388.90	5 047.23	102.39%
11.1.11		100mm	Per meter Per month		3 388.41	3 896.67	y	6 837.44	7 863.06	101.79%
11.1.12		150mm	Per meter Per month		7 623.93	8 767.52	y	15 399.64	17 709.59	101.99%
11.1.13		200mm	Per meter Per month		13 553.65	15 586.70	y	27 377.48	31 484.10	101.99%
11.1.14		250mm	Per meter Per month		21 150.47	24 323.04	y	27 377.48	31 484.10	29.44%
11.1.15		300mm and Above	Per meter Per month		30 495.71	35 070.07	y	27 377.48	31 484.10	-10.23%
11.2		Indigent Properties (including Charities, Old Age Homes, Homeless people shelters / Homes catering for the health of physically or mentally challenged individuals/Homes for Children)								
		15mm	Per meter Per month		0.00	0.00	y	Delete	Delete	
		20mm	Per meter Per month		0.00	0.00	y	Delete	Delete	
		25mm	Per meter Per month		0.00	0.00	y	Delete	Delete	
		40mm	Per meter Per month		0.00	0.00	y	Delete	Delete	

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11.3		Domestic full and Domestic cluster users								
11.3.1		0 - 500 000	Per property value per month	No charge for indigent and active backyard customers. Note: 11.3.1 also applicable to indigent customers based on other qualifying criteria as per council policies				0.00	0.00	
11.3.2		500 001 - 750 000	Per property value per month				y	54.68	62.88	
11.3.3		750 001 - 1 000 000	Per property value per month				y	54.68	62.88	
11.3.4		1 000 001 - 1 250 000	Per property value per month				y	62.88	72.31	
11.3.5		1 250 001 - 1 500 000	Per property value per month				y	72.18	83.01	
11.3.6		1 500 001 - 1 750 000	Per property value per month				y	72.18	83.01	
11.3.7		1 750 001 - 2 000 000	Per property value per month				y	77.10	88.67	
11.3.8		2 000 001 - 2 250 000	Per property value per month				y	81.47	93.69	
11.3.9		2 250 001 - 2 500 000	Per property value per month				y	86.12	99.04	
11.3.10		2 500 001 - 2 750 000	Per property value per month				y	104.17	119.80	
11.3.11		2 750 001 - 3 000 000	Per property value per month				y	121.94	140.23	
11.3.12		3 000 001 - 3 250 000	Per property value per month				y	138.34	159.09	
11.3.13		3 250 001 - 3 500 000	Per property value per month				y	154.74	177.95	
11.3.14		3 500 001 - 4 000 000	Per property value per month				y	176.62	203.11	
11.3.15		4 000 001 - 4 500 000	Per property value per month				y	198.49	228.26	
11.3.16		4 500 001 - 5 000 000	Per property value per month				y	214.89	247.12	
11.3.17		5 000 001 - 5 500 000	Per property value per month				y	247.70	284.86	
11.3.18		5 500 001 - 7 500 000	Per property value per month				y	284.34	326.99	
11.3.19		7 500 001 - 10 000 000	Per property value per month				y	328.08	377.29	
11.3.20		10 000 001 - 15 000 000	Per property value per month				y	371.82	427.59	
11.3.21		15 000 001 - 25 000 000	Per property value per month				y	415.57	477.91	
11.3.22		25 000 001 - 50 000 000	Per property value per month				y	568.67	653.97	
11.3.23		50 000 001 - 100 000 000	Per property value per month				y	612.42	704.28	
11.3.24		100 000 001 and above	Per property value per month				y	656.16	754.58	
12		PUNITIVE TARIFF - LARGE FAMILY ADJUSTMENT FACTORS			FACTOR:			FACTOR:		
		5 Person Household			0.80			0.80		
		6 Person Household			0.67			0.67		
		7 Person Household			0.57			0.57		
		8 Person Household			0.50			0.50		

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					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
		9 Person Household			0.44			0.44		
		10 Person Household			0.40			0.40		
		11 Person Household			0.36			0.36		
		12 Person Household			0.33			0.33		
		>12 Person Household			0.31			0.31		